James Miller

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Upcoming Computer Science graduate experienced in developing, implementing, and supporting complex software systems. Knowledgeable in optimizing operations by developing emerging technology solutions that drive benefits for businesses and end users. Demonstrates knowledge in the technical project development lifecycle from concept through delivery. Detail-oriented and analytical with an ability to communicate effectively with technical and non-technical users centered on industry best practices.

EDUCATION

Bachelor of Science in Computer Science | Grand Canyon University   Expected Apr 2024
- Emphasis in Entrepreneurial Studies
- Relevant Coursework in Data Structures, Algorithms, Web Development

PROFESSIONAL EXPERIENCE

Software Engineer Intern | Sandhills Global   Apr 2022 – Jan 2024
- Improved service efficiency by 20% by revamping server-side code, developing and maintaining code to integrate software components into a fully functional software system
- Developed and integrated SOAP and REST APIs, contributing to the expansion and interoperability of company's software ecosystem
- Increased customer retention by 10% by collaboratively co-designing a customer portal to enhance the user experience according to development best practices, ensuring alignment between business strategies and technical solutions
- Generated reports for business teams, leveraging data extraction and presentation techniques that improved decision-making processes and reduced time spent in meetings by 15%
- Applied agile software development methodologies to ensure the timely delivery of products, coordinating with network administrators, systems analysts, and software engineers to resolve any defects in products or company systems
- Utilized a diverse set of technologies, including C#, VB, SQL, .NET Framework, and Excel for data visualization, demonstrating a versatile skill set in delivering comprehensive and impactful solutions

Facilities Manager | Crossroads Bible Church   Apr 2019 – Jun 2021
- Developed an innovative database to streamline inventory management, eliminate manual searches, and mitigate the risk of stock-outs
- Orchestrated the seamless execution of 50+ events annually, meticulously optimizing facility readiness and logistics to ensure smooth operations
- Played a key role in the setup and breakdown of events and meetings, guaranteeing all designated areas were immaculately clean and ready for immediate use

Sports Lead | Skyhawks Sports Camp   Summer 2018
- Supported the planning and execution of various activities for 100+ camp participants to foster an engaging and inclusive environment
- Collaborated seamlessly with fellow camp staff, orchestrating well-coordinated schedules and logistics for events and tournaments
- Contributed to essential administrative tasks, including registration, attendance tracking, and effective communication with parents, to enhance the overall camp experience for campers and their families

CERTIFICATIONS

The Complete 2023 Web Development Bootcamp | The App Brewery

TECHNICAL SKILLS

Programming: C#, C/C++, VB.NET, HTML5/CSS/JavaScript, SQL, Java, OOP
Technologies: Git/GitHub, Microsoft SQL Server
Frameworks: .NET Framework, React
Methodologies: Agile, Scrum, Responsive Web Design

EXTRACURRICULARS

Justice & Care Team | New City   Jan 2022 – Present
Soccer Coach | Salvation Army   Jan 2022 – Present